

# TBC LIMITED WARRANTY

This Limited Warranty is made by TBC Brands, LLC ("TBC Brands") & applies to select Sailun Passenger & Light Truck tires (See Warranty Table). The original purchaser is entitled to the benefits of this Limited Warranty; subject to the application of warranty exclusions or the purchaser's failure to comply with this Limited Warranty's use, maintenance, or tire rotation requirements. This Limited Warranty applies to tires purchased on or after January 1, 2019. Tires purchased before that date are subject to previous published warranties.

## SAILUN WARRANTY TABLE:

MODEL	MILES	# MONTHS	DEFECTS / MATERIALS	TREAD LIFE PROTECTION
<b>PASSENGER:</b>				
Atrezzo SH408	60,000	60	Yes	Yes
Atrezzo SVA2	50,000	60	Yes	Yes
ATREZZO 4S	60,000	60	Yes	Yes
<b>LIGHT TRUCK:</b>				
Atrezzo SVR LX+	40,000	60	Yes	Yes
Atrezzo TCON	65,000	60	Yes	Yes
TERRMAX HT2	60,000	60	Yes	Yes
Terramax AT2	50,000	60	Yes	Yes
Terramax RT	50,000	60	Yes	Yes
<b>COMMERCIAL LIGHT TRUCK:</b>				
Terramax HLT-C	NA	60	Yes	No
<b>ELECTRIC VEHICLE/ HYBRID:</b>				
ERANGE EV	50,000	60	Yes	Yes, EV & HYBRID
ERANGE EV	80,000	60	Yes	Yes, ICE**
<b>WINTER TIRE</b>				
ICE BLAZER WSTX	NA	60	Yes	No

\*ICE – Internal Combustion Engine vehicle.

Note: All tire models, staggered vehicle fitments have half mileage for rear tires if different size than the front tires.

### ELIGIBILITY FOR LIMITED WARRANTY COVERAGE

You must be the original purchaser on or after January 1, 2019 of a warranted tire & the tire must have been continuously installed on the vehicle on which it was first installed. Your sales receipt is your proof of purchase & proof of the vehicle upon which the tire was originally installed. This Limited Warranty is not transferable to another vehicle or to another person. This warranty does not cover tires installed on a commercial vehicle or a vehicle put in commercial use.

To be & remain eligible for the Tread Life portion of your Limited Warranty, you must present proof that you have rotated the Sailun tire, in accordance with the prescribed rotation pattern, at least every 6,000 miles following installation. For your convenience, the prescribed tire rotation pattern & a space to record the date & frequency of rotation is provided at the end of this Limited Warranty booklet.

### LIMITED TREAD LIFE WARRANTY ON SPECIFIC SAILUN TIRES

No tire manufacturer or dealer can assure that you will achieve a certain number of driven miles or months of use from a given tire because driving habits, road & driving conditions, & vehicle maintenance & condition all play a role in tire tread life & all differ with each purchaser. However, the Sailun tire lines listed in the Tread Life Warranty Table at the end of this Limited Warranty are warranted for a specified number of actual miles driven or months of installation ("Tread Life") on the original vehicle, whichever first occurs. The Sailun tire lines not specifically identified in the Tread Life Warranty Table are not covered by a Tread Life Limited Warranty & are only warranted against defects in material & workmanship.

If you purchased a Sailun tire identified in the Tread Life Warranty Table & the tire wears evenly, but fails to provide the number of warranted miles or months of use, whichever first occurs, you are entitled to receive a prorated allowance applicable to the purchase price of a comparable new replacement Sailun tire or another brand of tire offered by TBC Brands. The amount of the warranty replacement allowance is based on the "Useable Tread Life" of each warranted Sailun tire line. The amount of the allowance will be equal to the percentage of the warranted Useable Tread Life remaining (months or miles, whichever first occurs) when the end of tire's Useable Tread Life has been reached.

A tire's "Useable Tread Life" is the original tread groove depth down to the treadwear safety indicator bars that are molded into the tire groove. The treadwear indicators are reached when only 2/32nds of an inch of tire tread remains. A tire has delivered its full "Useable Tread Life" when its original new tire tread has become worn down to the treadwear indicators at 2/32" (1.6 millimeters) of tread remaining. Tires become unsafe

for use & must be replaced to avoid accident or injury when the tread depth remaining is 2/32" or less. The Limited Tread Life Warranty does not cover & you are responsible for the charges for mounting & balancing the replacement tire, and applicable taxes.

### LIMITED WARRANTY AGAINST DEFECTS IN WORKMANSHIP & MATERIALS

All Sailun tire lines are warranted against failures due to defects in workmanship & materials for the life of the original tread, or 5 years from the date of purchase, (whichever occurs first).

A no-charge warranty replacement is available for all Sailun tire lines if a defect in material or workmanship occurs during the first 2/32nds of an inch of Useable Tread or within 12 months from the date of purchase (whichever occurs first). If you are entitled to receive a no-charge warranty replacement tire, the mounting & balancing of that tire will also be provided at no charge.

If a Sailun tire fails due to a defect in workmanship or materials after the applicable no-charge replacement period specified above for the Sailun tire line you purchased, you will be entitled to a prorated allowance applicable to the purchase price of a comparable new Sailun or other tire brand marketed by TBC Brands. This replacement tire allowance will be prorated & calculated by dividing the number of 32nds of Useable Tread remaining when the tire is presented for warranty replacement (rounding to the nearest 32nd of an inch) by the total number of 32nds of an inch of Useable Tread. You will be responsible for the charges applicable for mounting, balancing & taxes for the warranty replacement tire when the tire fails due to defects in material or workmanship after your Sailun tire line no-charge replacement period has ended. Once the Useable Tread of a Sailun tire has been exhausted, this warranty for defects in material & workmanship has also been exhausted & the benefits of the Limited Warranty terminate.

### LIMITED RIDE DISTURBANCE WARRANTY

If you experience "Ride Disturbance" attributable solely to the Sailun tire you purchased during the first 2/32nds of an inch of Useable Tread Life, we will replace the tire causing the Ride Disturbance with a comparable new Sailun tire without charge for the replacement tire, mounting, balancing or taxes. "Ride Disturbance" occurs when a tire does not deliver a satisfactory ride or displays an unsatisfactory road handling characteristic that is attributable solely to the tire. Ride Disturbance may be caused by many other mechanical issues, including improper alignment & failing shock absorbers & brakes. Normally, Ride Disturbance should not be present when tires are properly mounted & balanced, & never occurs on all four tires. Therefore, a Ride Disturbance Warranty will not apply to all four tires. Ride Disturbance warranty claims will not be honored after the first 2/32nds of an inch of Useable Tread wear has occurred.

### WARRANTY EXCLUSIONS & LIMITATIONS

The exclusions & limitations on the applicability of the Limited Warranty set forth in this section & the other Limited Warranties set forth in other sections should be read carefully because they determine whether you are entitled to a warranty replacement or a warranty replacement allowance. The Limited Warranties for the Sailun tire you purchased do not apply, if one of the following conditions applies or the tire failed because:

- tires installed on a vehicle registered or normally used outside the United States & Canada
- the tire was installed on a commercial or commercial use vehicle (e.g., limousine)
- the tire was installed on a recreational vehicle (e.g., camping & Motor homes)
- the tire was transferred to another vehicle after it was originally installed
- tires installed on a vehicle with a malfunctioning odometer
- the tire is branded as "Blemish" or "NA" or the molded DOT number has been removed or disfigured
- the tire was repaired in a manner that does not comply with the U.S. Tire Manufacturers Association (USTMA) standards
- tires that are a different size than recommended for your vehicle
- Road hazard (outside of the Road Hazard Replacement Program parameters), collision damage, improper mounting or balancing, vandalism, theft, racing, off road use (forestry roads, gravel, rock) and misapplication of the tire to vehicle.
- over & under inflation, overloading, or failure to maintain proper tire pressure
- addition of liquids, solids or gases (other than air, nitrogen, carbon dioxide)
- ozone or weather cracks or checking occurring four (4) years after the date of purchase or, if that proof is not avail-

able, four (4) years after the DOT serial date • vehicle mechanical failures, improper alignment, brake & shock failure, or improperly aligned tires causing "irregular tread-wear" (i.e. tread groove depth difference of 2/32nds of an inch or more on the same tire)

- the wheel on which the tire is mounted is defective or fails • alteration of tread design to improve traction (e.g., siping) or grinding to improve uniformity, or sidewall inlays
- Winter tires must be used during winter months only. These include the months of September through April, defined as a period beginning on or after September 1st of a given year and ending no later than April 30th of the following year.

#### OWNER OBLIGATIONS (All Limited Warranties)

**It is your obligation to present the tire for which you are seeking a warranty replacement or allowance to the seller of the tires.** Until a tire is accepted by the dealer for warranty replacement or allowance, the tire remains the responsibility of the purchaser. Once the tire is accepted by the dealer for Limited Warranty replacement or allowance, you agree to relinquish all ownership & all rights to the tire. **If you are unable to return to the seller of the tires, you may contact TBC Brands by telephone, during normal business hours at 1-866-822-4968, to identify a Sailun dealer near you for further assistance.** If there is a dispute with respect to the application of this warranty you must make the tire available for further inspection. When you purchased your Sailun tire, the dealer presented you with proof of its purchase in the form of a sales receipt, warranty registration form, & this Limited Warranty Booklet. That receipt also recorded & provides proof of important information that you must present when you seek the benefits of the Limited Warranties. You should retain the purchase receipt because no warranty claim will be accepted by your Sailun dealer or TBC Brands unless you retain & present the following to the dealer when you seek to the benefits of this limited warranty:

- proof of your purchase of the Sailun tire presented
- proof of the date of your purchase (if none is presented the date of manufacture will be used for the purposes of this Limited Warranty)
- proof as to the vehicle on which this tire was mounted
- the mileage of the vehicle on which this tire was mounted on the date of purchase
- proof that the tire was properly rotated at the required intervals when a Tread Life Warranty claim is presented

#### LEGAL RIGHTS

This Limited Warranty gives you legal rights, & you may have additional legal rights under applicable federal statutes & regulations or state law. Your legal rights under state law may vary state to state. To the extent permitted by the laws of your state, this Limited Warranty does not cover & expressly exclude any coverage for personal injury, property damage, loss of time, inconvenience, loss of use of your vehicle or tire, or any other incidental or consequential damages. No express warranty is given other than those expressly stated in this Limited Warranty booklet. Any implied warranty of merchantability, fitness for a particular purpose or otherwise, is limited in duration & expire when the tire's Useable Tread is exhausted as specified in this limited warranty. No implied warranty of merchantability, fitness for a particular purpose or otherwise, is given on tires used on commercial vehicles or for commercial use vehicles. This is the only warranty that applies to the Sailun tires purchased by you & supersedes & replaces the terms of any previous warranty. TBC Brands neither assumes nor extends, nor authorizes any other person or entity to assume or extend on its behalf, any other or different warranty obligation.

#### IMPORTANT SAFETY WARNINGS & INFORMATION

Sailun tire owners should follow these safety tips to help avoid serious accident & injury:

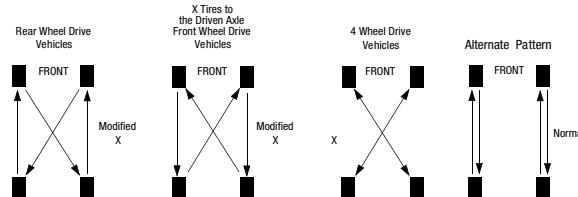
- Tire under inflation, over inflation or overloading can cause tire failure (you must adhere to directions in the manufacturer's owner's manual or tire placard in the vehicle for proper tire pressures for the front & rear tires)
- Be sure that the tire valve caps are all present & securely attached, the valve cap is one of the primary seals against air leaks
- Tires should be mounted by only specially trained dealer personnel
- Match the tire's diameter with the wheel rim's bead seat diameter (for example, a 15-inch tire must only be mounted on a 15-inch wheel)
- Inflation pressure should be checked, using an accurate tire gauge, at least once a month & check pressure when the tire is cool; never bleed hot tires as it may lead to under inflation after cooling, but never allow children to check, inflate or deflate tires
- Before towing a trailer, check with your dealer to determine proper tire sizing & pressures that may be required because of the trailer load • Check tires frequently for cuts, bulges, abnormal or uneven wear, abrasions, glass or metal debris & impact damage
- Repairs to tires must always consist of a plug combined with a patch applied to the inside of the tire when the tire is removed from the wheel; plug repairs only are improper & are prone to leaks & sudden failures

- Avoid road hazards, debris, curbs & potholes which can damage your tires, wheels & alignment
- Never over inflate your tire & never exceed the maximum pressure & load molded in the tire sidewall & only inflate tire to maximum pressure when your tires are carrying the maximum load
- Have tire punctures repaired by the trained personnel at a Sailun dealer
- If your vehicle is stuck in snow, mud, sand or is impeded by a physical obstruction, such as a ditch, avoid excessive tire spinning; never exceed 35 miles an hour on the odometer when spinning a tire as the centrifugal force generated above that speed could result in tire deformation or explosion. Instead, use gentle forward & backward motion to free the vehicle
- Best tire performance is achieved when all tires are of the same type & the size that is recommended by the vehicle manufacturer for the particular axle. Never mount radial ply tires on the same axle as non-radial ply tires; never mount radial tires on the front axle when non-radial tires are mounted on the rear axle as these conditions can create vehicle instability resulting in sudden loss of control, damage & injury
- It is recommended that all four (4) tires on a passenger or light truck vehicle be replaced at the same time. However, when only two (2) tires are replaced, the new tires should be installed on the rear axle to achieve better driving performance & safety
- Never drive on tires that have less than 2/32nds of an inch of tread remaining; replace tires as soon as the tread reaches the treadwear indicators molded into the tread grooves of the tire which reveal when the tread depth remaining is 2/32nds of an inch. Continued use creates a serious risk of tire failure, loss of control & serious injury
- Never operate your vehicle at speeds above that posted or speeds that are not justified by the road conditions

#### APPROVED TIRE ROTATION PATTERNS\*

- None of the patterns illustrated shows rotation of a spare tire. "Temporary Use" or "Mini" spares cannot be included in a rotation pattern. A full size comparable spare tire (that is, same size & radial type) may be included in any of the patterns shown above by inserting the spare in the right rear position. The tire that would have moved to the right rear position becomes the spare.

\*When rotating tires with a directional tread pattern, observe the arrows molded on the tire sidewall which show the direction the tire should turn. For vehicles that are equipped with different size tires front to rear, refer to the vehicle manufacturer's rotation procedures in the vehicle owner's manual.



#### TIRE REGISTRATION

Purchasers of tires will receive tire registration information from your tire dealer at the time you purchase your tires. For easy registration online please visit [tireg.tbcbrands.com](http://tireg.tbcbrands.com). This will ensure you to be contacted in the event of a product recall.

Dealer Issuing Warranty:	
Address:	
City: _____	State: _____
Zip: _____	Phone No.: _____
Issued to:	
Address:	
City: _____	State: _____
Zip: _____	Phone No.: _____
Purchase Date:	
Speedometer Reading at time of Sale: _____	
Make of Car: _____	Year: _____
Check one of the following:    New Sale    Warranty    Replacement	
TIRE SERIAL NUMBERS	
1. _____	2. _____
3. _____	4. _____
5. _____	6. _____

IMPORTANT: Inspection/rotation is required every 5,000 to 6,000 miles.  
Vehicle owner/user must retain rotation record.